

# Our Difference is in Our Details



Founded over 40 years ago with a mission to provide the highest quality and full spectrum of medical, surgical, and esthetic skin care services to each and every one of its patients, Anne Arundel Dermatology has assembled the finest group of dermatologists in the Mid-Atlantic and Southeastern states.

Their attention to every detail with every patient, combined with that of our office staff, has enabled us to consistently exceed our patients' expectations and earn the patient satisfaction on which our success is built.

Discover some of the signs of this satisfaction – and some of the statistics that help earn it – inside.





## Our Numbers Speak for Themselves

**Special Care for Special Patients** - Our clinicians saw **5,000+** patients 18 years of age and younger in 2017.

**Immediate Care for Immediate Concerns** - We promise to see any patient with a suspicious mole or lesion within **2** business days.

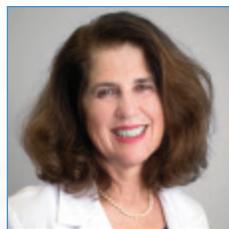
**Skin Cancer Diagnosis & Treatment Experience** - Our clinicians diagnose **1,000s** of melanoma and non-melanoma skin cancers, and our **10** specially-trained Mohs Micrographic Surgery surgeons perform **1,000+** Mohs procedures at our **9** surgery centers, annually.

**Diagnostic Excellence** - Working out of our CLIA-certified, **10,200** square foot facility and utilizing a broad scope of diagnostic tools including immunohistochemistry, immunofluorescence, FISH, and other molecular genetic studies, our board-certified dermatopathologists strive to deliver diagnostic results within **10** business days of a specimen's receipt.

**Highly-Educated, Highly-Trained Clinicians** - **100%** of our physicians are Board Certified by the American Academy of Dermatology.



**Dr. Richard G. Pfau**



**Dr. Angela Peterman**

### PHYSICIAN-OWNED, PATIENT-FOCUSED

As a physician-owned practice we invest heavily in our **75+** clinicians who, as co-founder Dr. Angela Peterman says, must each “commit to providing the kind of high-quality, compassionate care they would want for their own families, delivered in a personalized and sensitive manner.”

### PATIENT EMPOWERMENT

Our patients are able to send messages to and receive messages from their doctor, access their medical records, update their prescription information, and view educational materials through a **24/7/365** Patient Portal that's both easy to use and **100%** data-secure.





## CENTRALIZED SCHEDULING, PERSONAL SERVICE

Our Centralized Scheduling Center and its **20+** Patient Service Agents offer convenience, personal attention, and a quick response time, whether over the phone or through email.

## INVESTED IN OUR COMMUNITY

We participated in **50+** community events and contributed **\$150,000+** to charitable causes in 2017.



## Our Satisfied Patients Make Us Proud

Repeat business is the hallmark of success for any service provider. Given that, we take tremendous pride in the fact that **97%** of our patients surveyed on Solution Reach, a third-party independent surveyor, said that they would return to Anne Arundel Dermatology following their first appointment.

*I've seen the same doctor at AAD for decades. He's thorough, kind, and very professional while having a great bedside manner. I will never leave him... and hate the thought of the day that he retires!*  
- Melanie, 9/8/2017

*I have nothing but praise for AAD, whose doctors have managed my dermatologic problems with expertise and compassion. The office staff is courteous and uniformly very helpful, from receptionists to medical assistants. Being a medical professional myself, I would recommend AAD without reservation.*  
- Albert, 3/9/2017

*The doctor took his time to examine and suggest the appropriate treatment for both of my children's' acne. After leaving, both of them commented on how friendly, funny, and easy to talk to he was.*  
- Nadia, 8/24/2017

*The appointment process was easy and I received a number of much-needed reminders. I arrived at 2:20 for a 2:30 appointment and was diagnosed, treated, and out the door at 2:35. Great service!*  
- Steve, 5/5/2017

*I was scared to death, but my Mohs surgeon and her assistant both went out of their way to ease my fears. The whole experience couldn't have gone smoother, and I would highly recommend them to anyone facing this type of surgery.*  
- Sandra, 9/22/2017

*As always, my visit went very smoothly. The front office receptionist was pleasant, patient, and very helpful and clear in explaining the sign-in forms.*  
- Judith, 9/11/2017

# OUR ACCOLADES

Beyond the statistics and testimonials we're proud of the many accolades, both from patients and peers, recently received by both our individual clinicians and our practice as a whole.

## OUR PRACTICE



**Winner, 2017**



**Finalist, 2017**  
**Winner, 2015 & 2016**



**Winner, 2013**



**Winner, 2013**



**Winner, 2014-2015**

## OUR CLINICIANS



**2016**

Jennifer Gamber, M.D.  
Amy Hoffman, PA-C.  
Cheryl Longerman, M.D.

**2015**

Kelly McGuigan, M.D.

**2014**

Marianne Dawn, M.D.  
Mary Farley, M.D.  
Jennifer Gamber, M.D.  
Marjorie Gwynn, M.D.  
A.Howland Hartley, M.D.  
Amy Hoffman, PA-C  
Sammy Kang, M.D.  
Angela Peterman, M.D.

**2013**

Lisa Anderson, M.D.  
Janet Benton, CRNP  
Marianne Dawn, M.D.  
Mary Farley, M.D.  
Jennifer Gamber, M.D.  
Allan Harrington, M.D.  
A. Howland Hartley, M.D.  
Sammy Kang, M.D.  
Kelly McGuigan, M.D.  
Angela Peterman, M.D.  
Justin Roscoe, M.D.



**Finalists**

Sammy Kang, M.D. — **2016**  
Angela Peterman, M.D. — **2013 & 2014**



**2017**

Walter Giblin, M.D.  
Mark Jaffe, M.D.  
Ann Lindgren, M.D.  
Andrew Montemarano, M.D.  
John O'Neill, M.D.

Walter Giblin, **2008-2015**  
A. Howland Hartley, **2014**



Ann Lindgren, M.D.  
Mark Jaffe, M.D.  
Matthew Katz, M.D.  
Andrew Montemarano  
John O'Neill, M.D.  
Mark Welch, M.D.



Walter Giblin, M.D.  
Mark Jaffe, M.D.  
Matthew Katz, M.D.  
Andrew Montemarano, M.D.  
John O'Neill, M.D.



Risa Jampel, M.D.  
2017, 2015, 2012,  
2005, 2000



Lisa Anderson, M.D.



Angela Peterman, M.D.



Angela Peterman, M.D.  
Allan Harrington, M.D.

**Learn More About Our Practice at [aaDermatology.com](http://aaDermatology.com)**